



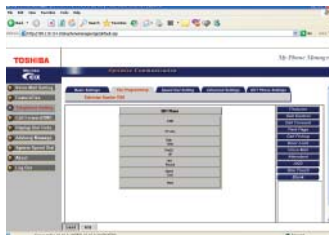
Multiple Applications on a Single Integrated Platform

The Strata® Media Application Server integrates with the Strata CIX™ to host a variety of value-added applications within one platform. Because it reduces the need for multiple servers to support each application separately, the Strata Media Application Server dramatically decreases the cost and complexity of deploying multiple applications. Available in two size platforms, the Strata Media Application Server fits every Strata CIX system and every budget.

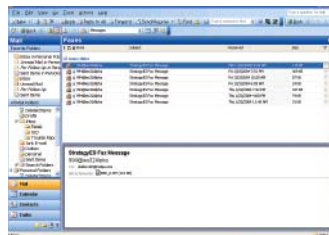
Applications include Auto Attendant, Voice Mail, Automated Speech Recognition (ASR), Text-to-Speech, Fax, Unified Messaging, Interactive Voice Response (IVR), Automatic Call Distribution (ACD), ACD

Reporting, Toshiba-approved 3rd party CTI applications, Info Manager® Web-based telephone applications, FeatureFlex® adaptability tools, and browser-based system administration.

The Strata Media Application Server is one of the first devices that combine voice applications from multiple vendors onto a single platform using Host-based Media Processing (HMP) technology. The advantage of HMP is that it eliminates the need for expensive voice resource boards and provides a sleek, efficient IP-based solution.



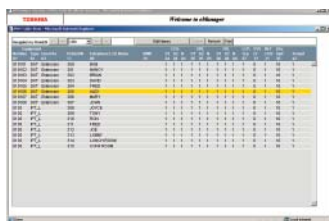
My Phone Manager®



Unified Messaging



Info Manager



eManager®

| Aggregated Traffic for All Agents | | | | | | | | | | | | | |
|-----------------------------------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| Agent | Call | Time | Time | Call | Time | Call | Time | Call | Time | Call | Time | Call | Time |
| Agent 1 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 2 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 3 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 4 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 5 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 6 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 7 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 8 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 9 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Agent 10 | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |
| Total | 0 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 | 0000 | 00 | 00 |

ACD Reporting



User Adaptable Solutions

TOSHIBA

Leading Innovation >>>

SPECIFICATIONS

| | | | | | | | | |
|--------------------------|--|---------|----------|---------|--|---------|--------|---------|
| Model | MicroMAS (MicroMAS-D/MicroMAS-H) | | | | 2U MAS | | | |
| Capacities | Up to 8 ports assigned as either 8 voice mail ports, 8 ACD ports, or a combination of voice mail ports and ACD ports. Voice Mail message storage up to 5,000 hours. | | | | Up to 32 HMP ports assigned as 32 voice mail ports or 32 ACD ports, or up to 16 voice mail ports and up to 16 ACD ports. Voice Mail message storage up to 5,000 hours. | | | |
| Measurements | Width | Height | Depth | Weight | Width | Height | Depth | Weight |
| <i>Metric</i> | 309 mm | 84 mm | 325 mm | 6.81 kg | 440 mm | 88 mm | 457 mm | 13.6 kg |
| <i>English</i> | 12.2 in. | 3.3 in. | 12.8 in. | 15 lbs. | 17.3 in. | 3.5 in. | 18 in. | 30 lbs. |
| Power Supply Unit (PSU) | Initially Built-in | | | | Initially Built-in | | | |
| Primary AC Power | Standard configured: 115VAC, at 6 amps, 50Hz -60Hz. Switch configured: 230VAC at 3.5 amps, 50Hz -60Hz. | | | | Input AC 120VAC, 5.67 amps max. AC Freq. Single-phase amps, (50Hz - 60Hz). 400 watts per cabinet. | | | |
| Power Backup | An Uninterruptible Power Supply (UPS) is required for power backup similar to the ones used for computer systems and networking equipment. | | | | | | | |
| Cooling | One chassis fan, one CPU fan | | | | Two rear fans, one power supply fan, one CPU fan | | | |
| Operating Temperature | 32°F ~104°F (0°C ~40°C) | | | | 32°F ~122°F (-1.7°C ~50°C) | | | |
| Operating Humidity | 10%~95% non-condensing | | | | -5%~95% non-condensing | | | |
| Storage Temperature | -40°F~140°F (-40°C~60°C) | | | | -40°F ~158°F (-40°C ~70°C) | | | |
| Chassis Installation | Table-mount | | | | 19" Rack-mount (2U height) | | | |
| Compliance | UL E199948 | | | | Safety: UL/CSA 60950-1:2003 (UL RecognitionMark). EMI Verification: Verified to FCC, Class A. | | | |
| Data Storage Media | 80GB Serial ATA Hard disk drive | | | | 80GB Serial ATA Hard disk drive | | | |
| CD Drive | CD-R\RW | | | | Slimline CD-RW | | | |
| PCI Slots | Two half length | | | | Two full length | | | |
| USB Ports | Two – rear connection | | | | Three – front side connection | | | |
| Serial I/O Ports | Two – rear connection | | | | Two – front side connection | | | |
| CPU | 2.93 GHZ Celeron D | | | | 2.4 GHZ Pentium 4 | | | |
| Memory | 512 MB standard (2 GB maximum) | | | | 512 MB standard (2 GB maximum) | | | |
| Operating System | Microsoft Windows XP Professional | | | | Microsoft Windows XP Professional | | | |
| Voice Resources | MicroMAS-H Host-based Media Processing (HMP), or MicroMAS-D Dialogic boards (D4PC1U). | | | | Host-based Media Processing (HMP) | | | |
| Connection to Strata CIX | HMP Single Ethernet IP connection through a network switch, or connection through analog voice ports. | | | | HMP Single Ethernet IP connection through a network switch. | | | |
| Network Interface | 10/100BaseT Ethernet Connection | | | | 1x1000/100/10Mbit, 1x100/10Mbit | | | |
| Modem | Optional USB modem supported for remote administration | | | | | | | |
| Remote Access | Remote access via the network using the Windows® XP Remote Desktop feature. | | | | | | | |
| Standard Applications | Stratagy® ES Voice Mail with Auto Attendant, Token Programming, and 5-seat Unified Messaging. eManager browser-based system administration. eMonitor monitoring of alarm conditions from multiple Strata CIX systems. My Phone Manager browser-based personal administration. Video Communication Solution (VCS)™ free trial software. | | | | | | | |
| Optional Applications | Additional Stratagy ES ports. Stratagy ES feature groups additional Unified Messaging seats, Fax, Automated Speech Recognition, Text-to-Speech. Interactive Voice Response capabilities available via Token Programming or custom development. Strata Automatic Call Distribution (ACD) and SYS modules. Insight or TASKE ACD Reporting. Info Manager Web-based telephone applications. FeatureFlex adaptability/customization tools. Video Communication Solution conference and collaboration. | | | | | | | |
| Application Installation | All application software is pre-installed. Optional applications and Stratagy ES feature groups activated through license control. IVR capabilities deployed by Authorized Toshiba Dealers. | | | | | | | |

Toshiba America Information Systems, Inc., Telecommunication Systems Division

9740 Irvine Blvd., Irvine, CA 92618-1697 (949) 583-3700 www.telecom.toshiba.com

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Literature Order #: TSD-CIX-BR-MAS-DS-VD/4500133

